Registration Frequently Asked Questions

Q. How do I register for the Congress?
A. Individual registrations can only be made online, please register at: http://confman.ixa2017.org/.
You will need to create a user account. If you already have one, simply log in to begin the registration process. Check our 'How to Register' Guide (http://ixa2017.org/images/downloads/How-to-Register-Guide-IXA2017-lowres2.pdf) for more details.

Q. What are the registration fees?
A. A complete list of the registration fees is available here: http://ixa2017.org/registration-social/congress-registration. The Congress fees vary depending on your status (member, non-member, and student/fellow/trainee) and the time of purchase: early bird, standard and onsite.

Student/fellow/trainee need to provide proof of their status. It needs to be updated under the 'Student Validation' module in Conference Manager.

Q. How can I register as a Member?
A. To register at the reduced member fee, you must be a member in good standing of The Transplantation Society (TTS), and/or the International Xenotransplantation Association (IXA). Membership dues for 2017 must be paid by July 31st, 2017 in order to qualify for reduced registration fees.

Questions about membership?
TTS Membership: Amanda Mayer at membership@tts.org or +1.514.874.1717 ext. 215

Q. How do I show proof of my status?
A. Students, Fellows and Trainees are required to submit an official letter on their Institution's letterhead signed by their supervisor or head department OR submit a photocopy of their 2016-2017 student/license ID.

The letter or ID must be submitted online after processing the online registration. On the 'Dashboard' click on the module 'Student Validation', upload the file and save.

Q. What is included in the registration fees?
A. Inclusions vary depending on the registration type:

IXA Congress Registration Includes: Access to all Congress Sessions, Access to Exhibit Hall, Congress Material, Coffee Breaks, Lunches, Opening Ceremony and Welcome Reception.

Hyperimmunized / iABO Pre-meeting Symposium includes: (September 20 only) Access to Pre-meeting Symposium Sessions, Exhibit Hall and Coffee Breaks, Opening Ceremony and Welcome Reception of IXA 2017 Congress.

6th Swine in Biomedical Research Conference includes: (September 23-25) Access to 6th Swine in Biomedical Research Conference, SBR 2017 Opening Ceremony and Welcome Reception (Sep-23), Breakfasts, Coffee Breaks, Lunches, Conference Materials.

Congress participants are responsible for covering all congress and travel expenses, such as plane tickets, accommodations, transfer from and to the airport, food, congress fees, etc.

Q. When is the early-bird registration deadline?
A. The early bird deadline is Friday, June 23, 2017. The registration fees increase after this date.

Q. Is there a deadline to register for the Congress?
A. Participants that have a role in the program (invited speaker, chair, abstract presenter) must complete the online registration and pay any applicable fees by June 23, 2017. Failure to do so will result in a withdrawal from the program.

Participants that will simply attend and do not take part in the Congress program can register online until September 10, 2017. After this date, participants may register onsite starting September 20, 2017. Standard fees apply as of June 24, 2017, late fees by August 8, 2017; and onsite fees will apply as of September 10, 2017.

Q. How can I pay the registration fees?
A. Payment of registration fees can be made by credit card (Visa and MasterCard), by cheque or by wire/bank transfer ($30 USD fee applies). Note that the Congress fees are in US dollars and no taxes apply. For cheque and wire payments make sure the payment is received within 3 weeks of your online registration. The deadline to receive payments with cheque and wire is August 31, 2017. After this date, all payments must be done with a credit card. Please note that we do not accept AMEX.

Q. How do I get an invoice?
A. As soon as you make the payment, you will be able to print, save (as pdf) or email the invoice. The system also allows you to do this even when there is an outstanding balance.

Q. Can I receive an invoice under the sponsoring Company / Hospital's name?
A. Yes. If you require an invoice to be issued to the sponsoring company, you have the possibility to change the billing address during the online registration process, make sure to do so before you make the payment by clicking on the 'Alternate Billing Address' module in your dashboard. When going back to Registration, check the circle 'Use a Custom Billing Address'.

Q. How do I verify my registration or make changes?
A. You can verify your registration by going to the Registration module on your dashboard. If you haven't pressed the 'Confirm my Registration' button, you are able to do any changes by clicking on the button 'Modify' for each step. If you have already confirmed your registration, please send an email to the

Registration Coordinator at info@ixa2017.org explaining the reason to modify your registration, changes might be done by the Registration Coordinator or by you depending on the request.

Q. Can I register onsite?
A. Yes. Onsite registration will be available during the congress days. Onsite fees will apply.

Q. Will I receive a registration confirmation letter after I have finished registering?
A. No. As soon as you pay your registration with a Credit Card, it means your registration is paid and confirmed. You will be able to print, save (as pdf) and email the invoice by yourself. If you pay with cheque or wire transfer, as soon as we receive the payment and it is applied, we will send you an e-mail confirming your payment and registration.

Q. Can I cancel a paid registration?
A. To cancel your registration and receive a refund, a written request must be received by email to the Registration Coordinator at info@ixa2017.org on or before August 8, 2017. Cancellation requests received on or before this date will be refunded less a $50 USD administrative fee, and the refund will be processed after the Congress. There will be no refunds for cancellation notices/requests received after August 8, 2017. No refunds apply for no-shows.

Q. How can I transfer my paid registration?
A. All modification and substitution requests must be submitted to the Registration Coordinator at info@ixa2017.org by email. For replacement of a delegate under individual registration, written permission from the original registrant is required, along with contact details of the substitute delegate. The person who will receive the payment approval needs to create a user account and register for the congress, but must not pay.
An additional administration fee of $25 USD will apply for requests received after August 25, 2017.

Q. How can I obtain a Letter of Invitation to attend the Congress?
A. An official Letter of Invitation to assist you in obtaining a Visa and authorization to attend the Congress will be issued ONLY after you have registered and paid your registration fees in full.
After you have paid your registration you will be able to see the 'Invitation Letter for Visa' on the conference manager website dashboard. Click on it and fill out the required information. The letter can be printed and saved in pdf format. Letter of Invitation for Visa is available to registered participants only.

Q. What are the social events during the Congress?
A. The Opening Ceremony & Welcome Reception will be held on Wednesday, September 20, 2017. This activity is included in the IXA Congress Registration Fee and the Hyperimmunized / iABO Pre-meeting Symposium Registration Fee.

The Congress Dinner will be held on Friday, September 22, 2017. Participants are required to register to this event at the additional cost of $100 USD per ticket.

The SBR 2017 Opening Ceremony and Welcome Reception, will take place on Saturday, September 23, 2017. This event is included in the 6th Swine in Biomedical Research Conference Registration Fee.

Q. Which events are open to the general public?
A. None. To be able to participate in any of the Congress or Satellite Meetings' events you need to be registered to these meetings.